



NDIS

SERVICES GUIDE

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VERIFICATION REGISTRATION GROUPS

WHAT DO VERIFICATION REGISTRATION GROUPS MEAN?

Verification is for all providers (excluding government entities) delivering lower risk, lower complexity supports and services only.

WHAT ARE THE REQUIREMENTS?

To comply with the verification module of the NDIS Practice Standards, providers must show:

- Relevant qualifications, expertise and experience
- Incident management processes/policies
- Complaints management processes/policies
- Risk management processes/policies
- Management of medication modules (optional)
- Management of waste modules (optional)

103. ASSISTIVE PRODUCTS FOR PERSONAL CARE AND SAFETY

DESCRIPTION This service allows providers to supply participants with equipment they may require to assist with maintaining their health, safety, and security.

This can include:

- Adaptions to shower systems
- Security installations
- Beds/Mattresses.

Other aspects of the service that can be charged for, are delivery of the product, set up/installation, training around the product and maintenance of the product

PRICES Prices Vary

MODULES Verification Module

QUALIFICATIONS No qualification needed

105. PERSONAL MOBILITY EQUIPMENT

DESCRIPTION This allows providers to assist participants with gaining access to mobility equipment to assist with providing independence and sustain function for as long as possible. This can include items such as wheelchairs, walkers, and postural support, as well as equipment such as ceiling hoists.

Other aspects of the service that can be charged for, are delivery of the product, set up/installation, training around the product and maintenance of the product.

PRICES Prices Vary

MODULES Verification Module

QUALIFICATIONS No qualification needed

108. ASSISTANCE WITH TRAVEL ARRANGEMENTS

DESCRIPTION This service assists participants with travel/transportation to and from destinations.

PRICES Priced by Quote

MODULES Verification Module

QUALIFICATIONS No qualification needed

109. VEHICLE MODIFICATION

DESCRIPTION This service allows providers to conduct services on a participant's vehicle to make it more user-friendly or sustainable.

Examples include modifications for:

- Safety
- Comfort
- Practicality

PRICES Priced by Quote

MODULES Verification Module

QUALIFICATIONS Engineer, Mechanic, reasonable experience.

111. HOME MODIFICATIONS

DESCRIPTION This allows providers to complete renovations or modifications on participants' homes to assist them in maintaining safety and comfort in their homes. These modifications can range from small jobs such as simple ramp/rail installations up to complete extensions of a property.

PRICES Priced by Quote

MODULES Verification Module

QUALIFICATIONS Builder, Surveyor, Occupational Therapist, Tradesman or reasonable experience.

112. ASSISTIVE EQUIPMENT FOR RECREATION

DESCRIPTION This service assists providers to rent, utilise or sell recreational equipment to create some fun and excitement in a participant's life.

For example:

- Go-karts
- Stand-up paddle boards
- Sports equipment

PRICES Priced by Quote

MODULES Verification Module

QUALIFICATIONS No qualification needed

113. VISION EQUIPMENT

DESCRIPTION This assists participants to gain access the required equipment to benefit their visual impairments such as:

- Adaptive communication equipment
- Braille devices
- Video reading technology

PRICES Priced by Quote

MODULES Verification Module

QUALIFICATIONS No qualification needed

114. COMMUNITY NURSING CARE

DESCRIPTION This service allows providers to provide community nursing support to participants who require higher levels of care assistance. This service usually involves advanced care or training supplied by an Enrolled Nurse (EN) or Registered Nurse (RN).

Examples include:

- Bowel care
- Wound care
- Catheter care
- Tracheostomy management
- Case Management
- Palliative Care

PRICES Enrolled Nurse: \$89.17 - \$247.86 per hour
Registered Nurse: \$110.40 - \$307.05 per hour
Clinical Nurse: \$127.05 - \$420.32 per hour
Nurse Practitioner: \$157.39 - \$426.92 per hour

MODULES Verification Module

QUALIFICATIONS Enrolled Nurse, Clinical Nurse, Registered Nurse, Nurse Practitioner

116. INNOVATIVE COMMUNITY PARTICIPATION

DESCRIPTION This service assists participants in accessing mainstream activities that they enjoy. This can be anything from football games, fishing trips, bowling etc.

PRICES No price limits - charge a reasonable amount

MODULES Verification Module

QUALIFICATIONS No qualification is required, reasonable experience in the field.

119. SPECIALISED HEARING SERVICES

DESCRIPTION This service assists participants in gaining and accessing the required services to benefit their hearing abilities and ensure competence for as long as possible.

PRICES Audiologist: \$193.99 - \$290.99 per hour
Audiometrist: \$163.88 - \$250.25 per hour

MODULES Verification Modules

QUALIFICATIONS No qualification needed

120. HOUSEHOLD TASKS

DESCRIPTION This service assists participants in maintaining their general area of living including:

- Cleaning
- Gardening
- Basic indoor & outdoor home maintenance
- Laundry/Linen
- Meal preparation

PRICES \$50.30 - \$76.30 per hour
Special payments for COVID-19 deep cleaning services.
Look at the current price guide for information.

MODULES Verification Module

QUALIFICATIONS No qualification needed

121. INTERPRETING AND TRANSLATING

DESCRIPTION This allows providers to assist participants in accessing interpreting and translating services. Participants may speak a different language, have a speech or hearing impairment they need assistance to maintain quality of life. Providers can also use this service to access free translators through the NDIS.

Examples include:

- Sign language communication
- Verbal language translation

PRICES Prices vary

MODULES Verification Module

QUALIFICATIONS AUSLAN certification

122. HEARING EQUIPMENT

DESCRIPTION	This service assists participants to gain and access the required equipment to benefit their hearing abilities
PRICES	Prices vary
MODULES	Verification Module
QUALIFICATIONS	Hearing specialist, reasonable experience

123. ASSISTIVE PRODUCTS IN HOUSEHOLD TASKS

DESCRIPTION	<p>This service allows providers to supply participants with equipment they may require in their homes to promote mobility, and assists with tasks to make their life easier. Other aspects of the service that can be charged for are delivery of the product, set up/installation, training around the product and maintenance of the product.</p> <p>Some product examples are:</p> <ul style="list-style-type: none">• Assistive devices for cooking• Assistive devices for cleaning• Alarms• Doorbells• Adapted clocks• Safety & Security• Programmable memory aids
PRICES	Prices vary
MODULES	Verification Module
QUALIFICATIONS	No qualification needed

126. EXERCISE PHYSIOLOGY AND PERSONAL TRAINING

DESCRIPTION This service assists participants in maintaining their health and well-being through dietary requirements and physical exercise.

It provides benefits by:

- Improving participant's mobility
- Independence and overall health

PRICES Personal Trainers: \$59.10 - \$89.15 per hour
Dietitians: \$193.99 - \$290.99 per hour
Exercise Physiologists: \$166.99 - \$250.49 per hour

MODULES Verification Module

QUALIFICATIONS Personal trainers, exercise physiologists, dieticians

127. MANAGEMENT OF SUPPORTS IN PARTICIPANT'S PLANS (PLAN MANAGEMENT)

DESCRIPTION This allows providers to assist participants in managing the funds they receive from NDIS to use on services. Plan managers are responsible for paying invoices from other providers once the service has been completed.

PRICES Set-up fee: \$232.35 - \$348.45
Ongoing monthly fee: \$104.45 - \$156.67

MODULES Verification Module

QUALIFICATIONS Accountant, Bookkeeper and must have memberships with (CPA, IPA, ICB etc.)

128. THERAPEUTIC SUPPORTS

DESCRIPTION This assists participants in gaining access to various support services that are beneficial and therapeutic to participants.

Examples include:

- Physiotherapy
- Psychology
- Counselling
- Speech Therapy

PRICES \$193.99 - \$352.25 per hour

MODULES Verification Module

QUALIFICATIONS Therapist, reasonable experience

129. SPECIALISED DRIVER TRAINING

DESCRIPTION This allows providers to assist participants with driving skills and education.

Examples include:

- Assisting the study of a learner's permit
- Vehicle modification recommendations
- Driver training with or without modifications
- Supporting participants on how to overcome their inability to drive

PRICES Priced by Quote

MODULES Verification Module

QUALIFICATIONS Driving Instructor, Occupational Therapist, reasonable experience

130. ASSISTANCE ANIMALS

DESCRIPTION This service assists participants to connect with assistive animals to complete daily activities or benefit them in life with already registered guide dogs and other support animals.

- Providers can assist with finding a suitable animal and maintenance
- All animals must be fully trained and licensed

PRICES Up to \$226 a month for maintenance costs

MODULES Verification Module

QUALIFICATIONS No qualification needed

134. HEARING SERVICES

DESCRIPTION This service assists participants in gaining and accessing the required services to benefit their hearing abilities and ensure competence for as long as possible.

PRICES Audiologist: \$193.99 - \$290.99 per hour
Audiometrist: \$163.88 - \$250.25 per hour

MODULES Verification Module

QUALIFICATIONS No qualification needed

135. CUSTOMISED PROSTHETICS

DESCRIPTION This service allows providers to supply a custom prosthetic to a participant who requires assistance with limb function. With an aim to improve participants' quality of life and improve functionality and mobility.

PRICES Prices vary

MODULES Verification Module

QUALIFICATIONS Prosthetic designer, with reasonable experience

CERTIFICATION REGISTRATION GROUPS

WHAT DO CERTIFICATION REGISTRATION GROUPS MEAN?

Providers requiring a certification audit provide more complex or higher-risk supports and services.

WHAT ARE THE REQUIREMENTS?

The registration requirements outline the compliance requirements for the core and supplementary modules by registration group.

Assessment includes core capabilities, such as:

- risk management
- delivery of supports
- the delivery environment
- governance and operational management
- management of medication modules (optional)
- management of waste modules (optional)



102. ASSISTANCE TO ACCESS AND MAINTAIN EMPLOYMENT OR HIGHER EDUCATION

DESCRIPTION This service is designed to help individuals and/or groups of individuals find jobs, making use of professional networks to locate and communicate with employers. This also includes supporting those to access and maintain higher education. This may include helping people set goals and plans to achieve those goals whilst then supporting them throughout the process of putting the plan into action.

PRICES \$70.03 - \$106.24 per hour

MODULES Core Module

QUALIFICATIONS Social worker, Aboriginal health worker, Mental health worker, Welfare worker, Educator.

106. ASSISTANCE IN COORDINATING OR MANAGING LIFE STAGES, TRANSITION AND SUPPORTS

DESCRIPTION This service assists participants' capacity to manage different aspects of life such as transitioning through different milestones, individual skill development as well as navigation through the complexity of the NDIS. Providers may be required to provide services such as peer support, mentoring, mental health recovery and coaching. There are multiple subcategories under this service which play quite a large role in the NDIS.

They are as follows:

Level 1 & 2 Support Coordination

This service assists participants in managing their supportplans by connecting them to different service providersand supports.

Level 2 participants will require more assistance than level 1 and will have their support coordinator further involved in their lives to assist them in understanding and navigating their support on a higher level.

Psychosocial Recovery Coach

Psychosocial recovery coaching focuses on assisting with recovery-orientated practice, which empowers and supports an individual to make their own choices and live a meaningful and purposeful life whilst being valued members of the community - whether they overcome their mental health condition completely or continue to live with it.

Recovery coaches will work collaboratively with participants, their families, carers and other services to design, plan and implement a recovery plan.

Accommodation and Tenancy Assistance

This service aims to assist participants in finding and retaining appropriate and safe accommodation.

DESCRIPTION ILO

CONTINUED

Individual living options (ILO) are living arrangements that focus on the individual. They include Living Alone, Co-Residency, Host Arrangements and Living Together options.

They are an alternative to group home services. A new way for the NDIS to fund flexible, contemporary, and personalized home and living support packages for people with low to moderate disability support needs.

There are two (2) parts to this service:

1. Exploration and design (done under 0106) which is sourcing and managing the property.
2. Support model (done under 0115) which is the care provided in the home.

PRICES \$70.94 - \$147.09 per hour

Psychosocial Recovery Coach

\$85.62 - \$283.67 per hour

Level 1 (Support Connection)

\$65.09 - \$97.64 per hour

Level 2 (Coordination of supports)

\$100.14 - \$150.21 per hour

Accommodation & Tenancy Assistance

\$65.09 - \$97.64 per hour

ILO Exploration & Design

\$100.14 - \$150.21 per hour

MODULES Core Module

QUALIFICATIONS Enrolled Nurse (EN), Registered Nurse (RN), Cert 3 Individual support, Cert 3 Aged Care, Cert 4 Disability, Diploma Community Service. Welfare worker, Educator, Mental Health Specialist, Social worker.

107. ASSISTANCE WITH DAILY PERSONAL ACTIVITIES

DESCRIPTION This service provides assistance and supervision of personal tasks of day-to-day living to enable participants to live as autonomously as possible. It mostly consists of support with hygiene, dressing, communications and lifestyle support. In the short term, it is about providing general personal care and support.

PRICES \$52.40 - \$213.53 per hour

MODULES Core Module

QUALIFICATIONS Enrolled Nurse (EN), Registered Nurse (RN), Cert 3 Individual support, Cert 3 Aged Care, Cert 4 Disability, Diploma Community Service. Welfare worker

115. ASSISTANCE WITH DAILY LIFE TASKS IN A GROUP OR SHARED LIVING ARRANGEMENT

DESCRIPTION This service helps participants receive care and support within a variety of different shared living arrangements such as SIL, STA, MTA, and ILO. It is designed to try and allow participants to live as independently and autonomously as possible whilst still being in a safe and supportive environment.

The care provided will normally include all aspects of personal care such as hygiene requirements and other day-to-day supports that participants require regularly.

The different living arrangements are detailed and explained as follows:

Supported Independent Living (SIL) - This set of support provides assistance with, or supervision of, tasks of daily life in a shared living environment. This is where usually 2-7 participants reside and receive support usually of a continuous nature (up to 24/7). These services can be provided on both SDA homes as well as regular properties.

DESCRIPTION*CONTINUED*

Short-Term Accommodation (STA) - Short Term Accommodation, including respite, is funding for support and accommodation for a short time away from a participant's usual home. It covers the cost of their care and accommodation for a period of up to 14 days at any one time. It can be used to give a participant's usual carers a break, give the participant a new environment and sometimes even holidays.

Medium Term Accommodation (MTA) - Medium Term Accommodation is funding for somewhere to live if the participants can't move into their long-term homes yet because their disability supports are not ready. To be eligible, they must be in the process of moving into a long-term home.

Individual Living Options (ILO) - Individual living options (ILO) are living arrangements that focus on the individual. They include Living Alone, Co-Residency, Host Arrangements and Living Together options. They are an alternative to group home services. A new way for the NDIS to fund flexible, contemporary, and personalised home and living support packages for people with low to moderate disability support needs. There are 2 parts to this service - 1. Exploration and design (done under 0106) which is sourcing and managing the property. 2 - Support model (done under 0115) which is the care provided in the home.

PRICES

SIL - \$62.17 - \$224.36 per hour
Average income of \$6,538 per week per client

STA - \$761.02 - \$5,673.40 per day

MTA - \$62.17 - \$207.30 per hour

ILO - Priced by quote

MODULES

Core Module

QUALIFICATIONS

Enrolled Nurse (EN), Registered Nurse (RN), Cert 3 Individual support, Cert 3 Aged Care, Cert 4 Disability, Diploma Community Service. Welfare worker

117. DEVELOPMENT OF DAILY CARE AND LIFE SKILLS

DESCRIPTION This service assists participants in developing and maintaining important life skills such as learning about public transport, resumes, taxes, saving skills, social Skills, physical activity skills etc.

PRICES \$65.09 - \$106.64 per hour

MODULES Core Module

QUALIFICATIONS Enrolled Nurse (EN), Registered Nurse (RN), Cert 3 Individual support, Cert 3 Aged Care, Cert 4 Disability, Diploma Community Service. Welfare worker

125. PARTICIPATION IN THE COMMUNITY, SOCIAL AND CIVIC ACTIVITIES

DESCRIPTION This allows providers to assist participants in attending areas in the community. For example, shopping trips, appointments, and leisure activities.

PRICES \$62.10 - \$224.15 per hour
for general community participation

High-Intensity Community Participation

- Level 1 Worker: \$62.10 - \$197.67 per hour
- Level 2 Worker: \$65.79 - \$213.23 per hour
- Level 3 Worker: \$68.09 - \$224.15 per hour

MODULES Core Module

QUALIFICATIONS Enrolled Nurse (EN), Registered Nurse (RN), Cert 3 Individual support, Cert 3 Aged Care, Cert 4 Disability, Diploma Community Service. Welfare worker, Educator

133. SPECIALISED SUPPORT EMPLOYMENT

DESCRIPTION This allows providers to assist participants to gain and maintain employment this service will vary depending on what the participant requires. Examples include creating resumes, attending interviews, and attending/supervising the workplace.

PRICES \$62.10 - \$213.53 per hour

MODULES Core Module

QUALIFICATIONS Enrolled Nurse (EN), Registered Nurse (RN), Cert 3 Individual support, Cert 3 Aged Care, Cert 4 Disability, Diploma Community Service. Welfare worker

136. GROUP AND CENTRE-BASED ACTIVITIES

DESCRIPTION This service allows providers to take participants to activities that are within a group or centre which allows the participant to have enjoyment in various activities or events.

PRICES Prices vary largely – Look at the current NDIS price guide for accurate pricing.

MODULES Core Module

QUALIFICATIONS Enrolled Nurse (EN), Registered Nurse (RN), Cert 3 Individual support, Cert 3 Aged Care, Cert 4 Disability, Diploma Community Service. Welfare worker, Educator

SPECIALISED CERTIFICATION REGISTRATION GROUPS

WHAT DO SPECIALISED CERTIFICATION REGISTRATION GROUPS MEAN?

Providers requiring a certification audit provide more complex or higher-risk supports and services.

WHAT ARE THE REQUIREMENTS?

The registration requirements outline the compliance requirements for the core and supplementary modules by registration group.

Assessment includes core capabilities, such as:

- risk management
- delivery of supports
- the delivery environment
- governance and operational management
- management of medication modules (optional)
- management of waste modules (optional)

104. HIGH INTENSITY DAILY PERSONAL TASKS

DESCRIPTION This service assists participants with complex daily personal activities. Such as; bowel care, wound care, catheter care, and tracheostomy management. This service allows the provider to operate and work with high-needs participants both in the home and out in the community including activity-based services.

PRICES \$67.28 - \$230.58 per hour

MODULES Module 1

QUALIFICATIONS Enrolled Nurse (EN), Registered Nurse (RN),

110. SPECIALIST POSITIVE BEHAVIOUR SUPPORT

DESCRIPTION This allows providers to assist participants to gain a better understanding and strategy to manage any behavioural deficits they may be experiencing. The provider is responsible for creating and assisting in the implementation of a plan to allow participants to manage their behaviour patterns.

PRICES \$193.99 - \$352.25 per hour

MODULES Module 2

QUALIFICATIONS Therapist

IMPLEMENTATION OF RESTRICTIVE PRACTICES

DESCRIPTION This allows providers to assist participants to gain a better understanding and strategy to manage any behavioural deficits they may be experiencing. The provider is responsible for creating and assisting in the implementation of a plan to allow participants to manage their behaviour patterns.

PRICES Prices vary

MODULES Module 2a

QUALIFICATIONS Occupational therapist, social worker, psychologist

118. EARLY INTERVENTION SUPPORTS FOR EARLY CHILDHOOD

DESCRIPTION This service assists participants between the ages of 0-6 years to gain specialised and therapy-based services from allied health professionals to assist development at an early age.

Examples may include:

- Early intervention services
- Speech assistance
- Movement & mobility support
- Psychology

PRICES \$82.36 - \$352.25 per hour

MODULES Module 3

QUALIFICATIONS Social Worker, Occupational Therapist, Psychologist, Educator etc.

131. SPECIALIST DISABILITY ACCOMMODATION

DESCRIPTION This service assists participants in accessing and maintaining a home for them to live in. The type of home will depend on the participants requirements and many homes can be modified to improve accessibility.

There are 4 levels:

- Fully accessible
- Robust (High level of mental disability)
- High physical Support (high-level physical disability)
- Improved mobility

PRICES Prices vary depending on the type of home.

Please look at the current SDA price guide and our SDA Handbooks for further information

MODULES Module 5

QUALIFICATIONS No qualification needed

132. SPECIALISED SUPPORT COORDINATION

DESCRIPTION This service allows support coordinators to find the correct provider's business to cater for their participants' specific and individual needs.

There are 3 levels of support coordination and providers are required to work with various levels of participants, this can also include agency-managed participants. ***This service is only for Level 3 support coordination.*** It is for participants who have complex care plans and needs and involves the support coordinator being far more hands-on regarding the creation and management of the support plan.

Level 1 & 2 - Support Coordination

Falls into the service category called "Assist with life stage transition" (0106)

Level 3 - Specialised support coordination

Falls into this service category (0132)"

PRICES Level 1 (Support Connection)

\$65.09 - \$97.64 per hour

Level 2 (Coordination of supports)

\$100.14 - \$150.21 per hour

Level 3 (Specialist Support Coordination)

\$190.54 - \$285.80 per hour

MODULES Module 4

QUALIFICATIONS Social Workers, Allied Health Professionals, Registered Nurses and other Medical professionals - Relevant experience can also be eligible



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